

	Quality Policy	POL 001	Rev. No. 01
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## Quality Policy

ADI was formed in Cork in 1996 and has grown to be one of the premier data communication providers in Ireland. Our customers enjoy comprehensive services, a proven track record, high levels of quality and a work force of experienced, well-trained professionals. ADI provides installation, maintenance and comprehensive cabling and IT solutions for private and public businesses, pharmaceutical, educational institutions, medical institutions, telecommunications central offices as well as retail and manufacturing facilities.

It is the goal and purpose of ADI to be able to offer current and prospective customers a responsive, agile and value for money service. Our strategy to direct ourselves towards this goal is based on setting and achieving relevant and realistic objectives that allow us to continually improve our products and services, so that we can always maintain our focus on delivering quality to our customers, which is a priority for us. With this in mind, we have established and implemented, and maintain, this Quality Policy that:

- a) is appropriate to the purpose and context of our organisation and supports our strategic direction;
- b) provides a framework for setting quality objectives;
- c) represents our commitment to satisfying applicable requirements, including ISO 9001:2015, 45001:2018 & 14001:2015 and,
- d) represents our commitment to the continual improvement of our quality management system.

This policy is:

- a) available and maintained as documented information in our quality management system;
- b) is communicated, understood and applied within our organisation; and,
- c) is available to relevant interested parties, as appropriate.

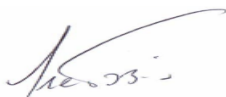
To promote quality within our organisation, on an ongoing basis, we establish quality objectives for the relevant functions, levels and processes needed for our quality management system. These objectives:

- a) are consistent with this policy;
- b) are measurable, where possible;
- c) take into account applicable requirements;
- d) are relevant to conformity of products and services and to enhancement of customer satisfaction;
- e) are monitored;
- f) are communicated; and,
- g) are updated as appropriate.

We maintain documented information on our quality objectives. When planning how to achieve our objectives, we determine:

- a) what will be done;
- b) what resources will be required;
- c) who will be responsible; and,
- d) when it will be completed;

This policy and the best practices that it promotes are our public declaration of our commitment to quality and our focus on our customers.



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Marc Tobin  
Managing Director

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03/01/2023

Date